

YOUR BILL EXPLAINED

1 WHEN IS MY BILL DUE?

Here you'll find the due date of your current bill.

2 WHAT ARE THE CHARGES FOR MY SHAW DIRECT SERVICES?

Charges for your services are summarized here along with previous charges, payments and any promotional discounts. You'll also see a breakdown of applicable taxes and fees, including the [LPIF](#).

3 HOW DO I CONTACT SHAW DIRECT?

Here you'll find our phone number for any assistance required as well as our website. Both are available 24/7/365!

4 HOW MUCH DO I OWE?


Here you'll find the amount due, which includes your current service charges and any previous balance carried forward.

5 WHICH SHAW DIRECT SERVICES HAVE I USED?

Here you'll find a detailed breakdown of all your Shaw Direct services, charges and discounts.

6 HOW OR WHERE DO I PAY MY BILL?

Here you will find the various options of payment available to you.


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JOHN SAMPLE
 YOUR ACCOUNT: 200-0000-0000
 SERVICE ADDRESS: 123 SAMPLE DR
 SAMPLE, NS

INVOICE DATE: April 20, 2011
 DUE DATE: April 28, 2011

HOW TO CONTACT US:
 CALL SHAW DIRECT CUSTOMER SERVICE AT 1.888.554.7827 OR VISIT US AT SHAWDIRECT.CA

YOUR SHAW DIRECT SATELLITE INVOICE

SUMMARY OF YOUR ACCOUNT

Previous Charges and Payments		
Amount of Previous Invoice	116.45	
Payment Received - Thank You	01-Mar-11	-116.45
Balance Carried Forward	\$0.00	
Current Charges (28-Apr-11 to 27-May-11) - see following pages for details		
Current Monthly Services	107.98	
HST (Registration 838635290)	16.44	
CRTC 1.5% Local Program Fund	1.62	
Total Current Charges due 28-Apr-11	126.04	
Amount Due to be withdrawn on 28-Apr-2011	126.04	

THIS IS A WITHDRAWAL NOTICE ONLY. PLEASE DO NOT PAY.

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YOUR ACCOUNT: 200-0000-0000
 AMOUNT DUE: \$126.04

On April 28, 2011, \$126.04 will be automatically debited from your credit card.

J. SAMPLE
 123 SAMPLE DR
 SAMPLE NS, B3K 2G4

SHAW DIRECT
 PO BOX 2530 STN M
 CALGARY, AB T2P 0C2


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DO YOUR PART FOR THE ENVIRONMENT.

We take care to reduce our footprint each and every day by providing Paper-Free Billing to our customers. Shaw Direct Paper-Free Billing is quick, easy and convenient, plus it's better for the environment.

Sign up to Paper-Free Billing and Pre-authorized Payment to receive a \$5 credit on your account or two free Pay Per View Movies.



Visit [SHAWDIRECT.CA/SELF-SERVE](#) to sign up today!

DETAILS OF YOUR CURRENT CHARGES

Current Monthly Services (28-Apr-11 to 27-May-11)

Ultimate Choice Plus	101.99
High Definition Extra	5.99
Total Current Monthly Services	\$107.98
Taxes	
HST (Registration 838635290)	16.44
CRTC 1.5% Local Program Fund	1.62
Total Current Charges	\$126.04

THANK YOU FOR CHOOSING SHAW DIRECT. THANK YOU FOR KEEPING YOUR ACCOUNT CURRENT.

Moving? Contact one of our three Canadian Call Centres 24/7/365 at 1.866.932.MOVE (6683). Our multiple-award winning customer service agents are there to help!

PAYMENT OPTIONS

Shaw Direct provides you with the following convenient payment alternatives:

- > Online Customer Care Services - receive and pay your bill online;
- > Pre-authorized Monthly Payment Plan from your bank account or credit card;
- > Telephone Banking, PC Banking or in person through your financial institution;
- > Your payment may be mailed directly to Shaw Direct (address shown on front). Cheques are payable to Shaw Direct;
- > Contact us by telephone at 1.888.554.7827 and use our automated telephone services 24/7/365.

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