

NFL Sunday Ticket™ and NHL® Centre Ice™ MPEG-4 Migration Frequently Asked Questions

1. What is an MPEG-4?

MPEG-4 is the latest generation of TV and video signal encoding technology, requiring less bandwidth per program than a traditional MPEG-2 signal. MPEG-4 technology allows Shaw Direct to broadcast more channels using the same amount of bandwidth, and more space equals more programming options for you.

2. Will I be able to watch NFL Sunday Ticket™ and NHL® Centre Ice™ without an MPEG-4 ready receiver?

Shaw Direct will be transitioning the standard definition channels in both packages to MPEG-4; therefore you will not be able to watch any standard definition channels unless you have an MPEG-4 ready receiver. The high definition channels will continue to be available in MPEG-2. Customers will require an HD receiver and access to our F2 satellite to view HD channels.

Please note: All NFL Sunday Ticket and NHL Centre Ice games will be carried in standard definition, with select games available in HD.

Premium Package	Standard Definition Channels (Classic/Advanced)	HD Channels (Classic/Advanced)
NFL Sunday Ticket™	422-435/400-413	436-439/414-417
NHL® Centre Ice™	471-481/420-430	482-490/431-439

3. Which Shaw Direct receivers are MPEG-4 ready?

All of the receivers in Shaw Direct's new receiver family are ready for MPEG-4 broadcasts, including the Essential HD Receiver (600), Advanced HD Receiver (605) and Advanced HDPVR (630). Every receiver also features:

- 14 day look ahead with expanded programming information, including original air date, star rating, episode title, cast, and expanded genres and advisories
- Automatic greying of unsubscribed channels in your On-Screen Guide
- Title and Interests search to help you find exactly what you want
- Enhanced parental controls that hide the titles of locked programs

Click [here](#) to find out which receiver is right for you.

Call 1.866.782.7689 to take advantage of amazing hardware discounts of up to 70%, only available for NFL Sunday Ticket™ and NHL® Centre Ice™ subscribers!